

Open Door Policy

Telco Antennas has an open door policy for all employees. This means, literally, that every manager's door is open to every employee. The purpose of our open door policy is to encourage open communication, feedback, and discussion about any matter of importance to an employee. Our open door policy means that employees are free to talk with any manager at any time.

If any area of your work is causing you concern, you have the responsibility to address your concern with a manager. Whether you have a problem, a complaint, a suggestion, or an observation, Telco Antennas want to hear from you. By listening to you the company is able to improve, to address complaints, and to foster employee understanding of the rationale for practices, processes and decisions.

Most problems can and should be solved in discussion with your immediate supervisor; this is encouraged as your first effort to solve a problem. But, an open door policy means that you may also discuss your issues and concerns with the next level of management.

No matter how you approach your problem, complaint, or suggestion, you will find managers at all levels of the organisation willing to listen and to help bring about a solution or a clarification.

By helping to solve problems, managers benefit by gaining valuable insight into possible problems with existing methods, procedures, and approaches. While there may not be an easy answer or solution to every concern, Telco Antennas employees have the opportunity at all times, through the open door policy, to be heard.

Telco Antennas Pty Ltd.